FIELD SERVICES

VCS Field Services provides service contractors with the tools they need to maximize their business potential and streamline operations. Field Services can help save time and eliminate compliance risk by dispatching mobile employees more efficiently, and allowing you to schedule new jobs and appointments, communicate with workers in real-time, and automatically assign new jobs based on worker availability and qualifications.

MANAGE SCHEDULING, DISPATCHING, ESTIMATING, INVOICES & PAYMENTS ALL IN ONE PLACE

Scheduling & Dispatching

Helps dispatch managers schedule appointments better.

· Schedule new jobs and appointments based on zones, preferred field staff member or distance to site

· Apply your company's specific and unique business rules, taking into consideration workers' existing schedules

· Utilize proprietary rotation technology to fairly distribute jobs

· Bulk-schedule teams and their equipment to projects

Real-Time Notifications & Alerts

Connect with your technicians and customers in real-time.

· Real-time communication with your technicians and customers via SMS notifications about scheduled jobs, on-the-way alerts to your customers, and more

· Alert your dispatchers when an incoming call needs their attention most urgently

· Instantly check in with your team and share updates on the fly

· Enhance operations by keeping everyone in the loop

Mobile Timekeeping

Monitor daily office activity, staff work hours, and your remote work-force, clocking in and out.

· Workers can clock in and out from their personal devices, and managers receive their attendance data right away

· Track employment hours to prevent worker burn-out

· Increase transparency with real-time workload monitoring

GPS Tracking

Get 24/7 visibility into where your technicians are at all times to keep projects on track.

· Verify employee attendance with built-in GPS timeclocks

· Monitor the activities of employees who are out in the field

· Track employees' locations by recording time spent in geofenced areas

Payroll & Billing

Billing, accounts receivable and escrow management to eliminate payroll errors and avoid litigation.

· Automate the payment process so workers get compensated quicker and faster

· Seamless integration with any payroll system

· Accurately and instantly report data directly to your payroll provider

· Cut your payroll processing time in half and eliminate errors

FOR MORE INFORMATION, VISIT:

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